

SURENDRA NAIK

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CAREER SUMMARY

SAP BW/BI Technical Support Analyst with 6 years of experience in handling production issues and resolving them. Strong experience with different BI processes, implementations and development tasks. Result oriented, proven ability to work under deadlines and delivering on time. Efficient problem solving and analytical skills and excellent team player to go with good communication skills.

HIGHLIGHTS & TECHNICAL PROFICIENCIES

- BI Technologies: ETL process, COPA extraction, GL extraction
- BI Operations: BI Objects, Process Chains, Job Scheduling, NLS, BEx queries and workbooks
- HANA Technologies: Data Modelling, Extractions, DTP correction
- ERP Technologies: Data warehousing techniques
- Master in Computer Applications 2011

PROFESSIONAL EXPERIENCE

Barista

Starbucks Coffee Corporation (Toronto, ON, Canada)

April 2018-Present

Certified Sales Associate

7-11 Store (Edmonton AB, Canada)

Apr 2018-Sept 2018

Associate Analyst

Lanxess India Pvt Ltd (Thane, India)

Sep 2011- Sep 2017

Lanxess is primarily a chemical manufacturing company dealing with specialization in rubbers, plastics and high-performance and specialty chemicals. Mostly worked on support and development projects covering various aspects detailed below

- Managed different production servers for SAP BW/BI and BW on SAP HANA systems and resolved production issues
- Worked across gathering, planning, design and testing phases of project to go along with support activities
- Performed development tasks on systems and created new objects as per requirement of the project and documented as per the system and company requirements
- Handled Solution Manager tool for Transport Management for different systems by collecting objects and allocating them in a single transport request so as to streamline them and carrying out Imports
- Created different BI Objects such as DSOs, Info cubes, Multiproviders, Infosets, BEx Queries as part of the development task for new modules and system requirements
- Well-equipped with BEx tools and Query Designer tools for workbooks, queries and variables
- Well versed with different ETL process, COPA extraction and LO extraction methods
- Performed system checks for smooth production system running and implementing solutions in case of discrepancies
- Created and modified process chains on development server before migration to production server

Internship Trainee, Nerolac Paints Pvt Ltd (Mumbai, India)

Feb 2011 - Aug 2011

- Monitored daily production, creating new process chains for operations and maintenance
- Worked on SAP Enterprise Portal to make modifications and changes for roles and various functions
- Creation of BEx roles and assigning the values to the required fields
- Updated the monthly reports for sales, revenue and finance to indicate key performing sector
- Optimized the process chains by cutting down runtime timespan thereby fastening reports availability

EDUCATION

MASTER OF COMPUTER APPLICATIONS (MCA)

Jun 2011

University of Mumbai, India

Graduated with First Class

BACHELORS OF SCIENCE

May 2008

University of Mumbai, India

Graduated with Distinction